

relocating pets into the uae

Welcome to Dubai Kennels & Cattery's (DKC) "Relocating Pets into the UAE".

We promise this will be the most exhilarating, entertaining, insightful and inspiring read of your bureaucratically burdened life! And who knows, it might even answer a few questions you have about moving your pet(s) into the United Arab Emirates. <smile> Just be aware that this document does NOT relate in any way to exports out of the UAE or to the export side in your place of origin ~ it pertains *only* to the import side of your pet's transportation into the UAE. (This said, if there's something we can do to help with things on your end, too, just let us know.)

While we really do appreciate that this is a somewhat lengthy document, we have tried to cover not only everything you *need* to know, but also everything we think you might *want* to know about importing your pet. However, if you're really, really, really pressed for time, there is a very brief and helpful **Checklist of Requirements** on the very last page of this document.

Oh, and by the way... we can help you import your pets into any airport in the UAE and delivery to your residence nationwide or beyond. As daunting as it all may seem right now, rest easy that it's really not that difficult to bring your pets here ~ honest.

stop before you start

There are a few very important points of import regulation which unfortunately might stop you in your tracks as you plan your pet's relocation into the United Arab Emirates. Please read carefully.

underage travellers:

The UAE does not permit the import of dogs and cats under the age of 15 weeks, or under the age of 27 weeks, depending on your pet's *country of origin* and whether or not your dog/cat requires a rabies titres test in order to enter the UAE (see page 3). In all cases, your pet must already meet the minimum pertinent age requirement in order to be able to apply for an import permit.

must arrive as cargo:

All pets must arrive in the UAE as *manifested cargo* ~ the import of pets as *accompanied baggage* or *in-cabin* is strictly prohibited.

If you're not familiar with the difference between these three different methods of pet travel, download our document "How to Fly! Pet Travel Options" at http://www.dkc.ae/docs/Pet_Flight_Options.pdf

prohibited import of some dog breeds:

Some of you may be very regrettably affected by the UAE's Ministry of Climate Change & Environment (MOCCAE) (previously known as Ministry of Environment & Water's (MOEW)) restrictions on the import of some dog breeds. The following are prohibited:

- Boxers
- Doberman Pinschers
- Rottweilers
- All Pit Bull Terriers
- Staffordshire Terriers (English & American)
- All Bull Terriers
- American Bully
- All Mastiffs, including Canario Presa
- Japanese Tosa Inu
- Wolf/Dog Hybrids
- ...and any crossbreeds or hybrids of any of the above listed dogs



not prohibited, but restricted dog breeds ~ dubai only:

Yes, there's more. Dubai Municipality also has its own list of breeds which are not actually banned from being imported into the UAE but are *restricted*. The applicable rules are arguably questionable judgement calls on behalf of the municipal government, and we are uncertain how fully they are being enforced, but you should be aware that although the federal government will allow you and us to import these breeds, if you're going to be residing in the Emirate of Dubai they will be subject to the municipal government's requirements.

And here are the rules for residents of Dubai. First of all, irrespective of the breed, all dogs:

- must be registered with the Veterinary Services Section of the Municipality;
- must be walked on a leash when in public areas.

Additionally, however, the following breeds, as well as all breeds on the "prohibited import breed" list (above, in the previous section) which are already in the UAE, are also expected to wear a basket-type muzzle when in public areas and will need to be kept in a villa or on a farm ~ in other words, not in an apartment. Furthermore, when these breeds are registered with Dubai Municipality you will be required to provide additional information beyond that required for breeds on these lists.

Bull Terrier
Husky
Miniature Bull Terrier
Olde English Bull Dogs
Perro De Presa Mallorquin / Bull Dog
Shar Pei

To find out more about this, download the circular published by the Municipality:

http://www.dkc.ae/docs/Municipality_Letter_to_Dog_Owners_13-Feb-2008.pdf

Note that this "restricted breeds" list applies *only to Dubai* and does not affect the other emirates of the UAE. Just get in touch with us if you'd like to talk it through.

airline restrictions:

Very importantly, many airlines worldwide do also have their own restrictions with regard to the species and breeds of pet and other animals which they are willing to transport. You must look into this carefully as you (and your exporting agent, if you're using one) make decisions on airlines and routes for your pet's travels into the UAE.

quarantine:

There is no quarantine in the UAE for pets arriving with all their vaccinations, documents and all other Ministry requirements in order. Importantly, however, if everything is not fully in order, your pet may be quarantined, re-exported, or even in very rare cases, confiscated.

maximum number of pets:

If you're relocating your pet into the UAE yourself (i.e. without using DKC or some other recognized, trusted agent), then the UAE government limit the number of pets which can be imported to a maximum of two per person (i.e. per passport) annually. However, if DKC handle your relocation on your behalf, the UAE Ministry will permit up to five pets per person (i.e. per passport).

is your dog or cat Fit-to-Fly?:

No matter how well you plan your pet's trip or how well and healthy you might think your pet is, there are potential risks associated with air-travel for them. To that end, we've developed an aid to assist both you and your vet in assessing how "fit-to-fly" your dog and/or cat actually is. This is not meant to scare you - it's merely to guide you through a process of becoming more aware of areas of your pet's health which you would perhaps not normally consider, leading, we hope, to a happy relocation. Please do download and go through our **Fit-to-Fly Checklist**:

http://www.dkc.ae/docs/Is_Your_Dog_or_Cat_Fit-to-Fly.pdf

a silver lining for taxpayers?

Taxes. Not really anyone's favourite subject, right? So why are we talking about them here and what do they have to do with your pet's relocation? Well, there is some good news for some taxpayers from some countries around the world, believe it or not: moving and relocation expenses might be... just might be... tax-deductible (yay!!). Of course, as you might imagine, if your home country even offers such deductions, there will always be loads of exciting information (too much, no doubt) about what is and what is not a permitted deduction. Now, we can't really help you there (you see whilst we know animals inside and out, we do not profess to be qualified bean counters!), so before you finalize plans for your relocation, we thought we'd just nudge you to take a moment to first check with your tax



consultant or relevant authoritative website (somewhere out there in the ether) for the most accurate information on this subject because there just might be a break or two in it for you. As of this writing, the countries listed below are ones we know of which *do* offer some kinds of tax break, so *do* look into it... and if you don't mind too much, *do* let us know if you discover a tax-deducting country missing from this list!

Australia, Canada, France, New Zealand and United States.

what we need to get started & ministry requirements

The Ministry is closed on Fridays and Saturdays, which is the weekend in the United Arab Emirates.

This section details exactly what we need in order to help you with any part of your pet's import into the UAE. It is very important to note that we cannot even begin the process until all pertinent requirements are met.

We do of course offer full import services, doing absolutely everything for you, including the procurement and payment of the import permit, Customs clearance upon arrival, and delivery to residence and/or boarding at DKC after clearance. And if you're going to be or already are a resident of Dubai, we're also able to [register your pet with Dubai Municipality](#) (this service is not available in the other UAE Emirates). However, conversely, if you'd prefer to use just a subset of our services, you're more than welcome to do that too.

import permits:

To procure an import permit on your behalf, we need:

- Copy of the *Rabies Neutralizing Antibody Titre Test (RNATT)*, also referred to as the *FAVN Report Form ~ Rabies Antibody Titer for Export Animals*; *Rabies Serum Neutralization Test (RSNT)*; *Rabies Titre Test*; *Rabies Blood Test*; and *Rabies Serological Test*. This is required unless your pet is coming from one of the exempted countries listed below, which are considered by the UAE Ministry of Climate Change & Environment (MOCCAE) as "low risk" countries (i.e. "rabies free" or "rabies absent / well-controlled"):

Australia, Austria, Andorra, Aruba, Barbados, Bahrain, Belgium, Comoros, Cyprus, Czech Republic, Denmark, Estonia, Falkland Islands, Fiji, Finland, French Polynesia, Germany, Hong Kong, Iceland, Ireland, Italy, Jamaica, Japan, Kuwait, Liechtenstein, Malta, Mauritius, New Caledonia, New Zealand, Portugal, Qatar, San Marino, Seychelles, Singapore, Sweden, Switzerland, United Kingdom, Vanuatu.

If your pet is arriving from any other country, then RNATT results will be required. The RNATT result must be from an accredited laboratory and blood sampling must have been done at least 12 weeks, but no more than 12 months, prior to arrival in the UAE. Puppies and kittens must be at least 27 weeks of age to enter the UAE.

If the RNATT is done based on your pet's primary/first rabies vaccination or a lapsed rabies vaccination, an absolute minimum of 21 days must pass following the date the rabies vaccination was administered, before your vet can draw blood for the RNATT. The result itself must not be less than 0.5 iu/ml.

- Copy of the full vaccination card/certificate for each pet, clearly displaying:
 - All your pet's details, including name, species, breed, date of birth, sex, colour(s) and details of any distinguishing markings.
 - Your pet's microchip number. Do note that tattoo numbers are not accepted by the UAE's Ministry of Climate Change & Environment as a form of identification. Therefore, all dogs and cats must be microchipped before arriving in the UAE and the associated barcode and/or number must be shown on your pet's vaccination card ~ if it is handwritten, it should be stamped by the veterinarian. It is recommended that the microchip meet ISO standards but this is not mandated.
 - Your pet's current vaccinations, detailing the vaccine manufacturer(s), batch numbers and expiry details, plus dates administered and dates next due.

Important: At the time of application for the UAE import permit, the rabies vaccination must be at least 21 days old.

- Dogs (required vaccinations):

Rabies, distemper, canine hepatitis, leptospirosis (canicola and icterohaemorrhagiae) and parvovirus, usually administered as a single, combined injection and more commonly known as *DHLP*.

You may also find that your vet will give a similar combined vaccination called *DHLPP* which includes canine parainfluenza; this is designed to help protect against canine cough.

If you will need boarding upon arrival, please note that for first-time *DHLP* vaccinations, the 2nd booster shot must be at least 21 days old so that the required antibodies can develop; this is not a requirement for the procurement of the UAE import permit, but *is* a requirement for boarding at DKC and any other boarding facilities and daycare centres in the UAE. However, whether or not your pet is vaccinated against canine parainfluenza, we still require a separate canine cough



vaccination against Bordetella and strongly suggest the nasal application for greater and more immediate protection (this vaccination must be administered at least 7 days before your pet boards with us).

- Cats (required vaccinations):

Rabies, feline rhinotracheitis, calicivirus and panleukopenia, usually administered as a single, combined injection and more commonly known by their brand names, *Tri-cat*, *Feligen*, *Feval5* and *Fel-O-Vax*.

As for dogs, if you will need boarding upon arrival, please note that for first-time vaccinations, the 2nd booster must be at least 21 days old so that the required antibodies can develop; this is not a requirement for the procurement of the UAE import permit, but is a requirement for boarding at DKC.

- Dogs and Cats ~ Vaccination Records

If you do not have a vaccination booklet for your dog or cat, as is often the case in North America, your vet will have to provide you with a vaccination certificate. To find out more about the required details, download our document called "Certificate Requirements for Pets Without a Vaccination Booklet", here:

http://www.dkc.ae/docs/Certificate_Requirements_for_Pets_Without_a_Vaccination_Booklet.pdf

- Copy of your (the owner's) passport. Please note that if you are bringing in more than 5 pets, we'll need to present the Ministry with more than one passport/owner (i.e. another family member or friend, etc.).

Permits will be created in your name, care of Dubai Kennels & Cattery (DKC) for dogs and cats, so you do not need to have a work permit or residence visa when they enter the country. However, please note that for other types of pet, it is indeed necessary for you to have a residence visa in order to apply for the UAE Import Permit.

- DKC Import Forms & Fees

http://www.dkc.ae/docs/DKC_Import_Forms_And_Fees.pdf

- Full payment in advance.

Payment can be made by credit card (see the DKC Import Form), bank transfer (details below), or cash (if you have a representative in Dubai).

RAK Bank
Oud Metha Branch
PO Box 1531
Dubai
United Arab Emirates

Swift Code: NRAKAEAK
IBAN: AE55040000018240450061
Account Name: Dubai Kennels & Cattery DKC LLC
Account Number: 0018-240450-061

If you choose to pay by bank transfer, please do ensure your DKC invoice number is quoted in the transaction and that a copy of the remittance receipt is scanned and forwarded to us so we can track your payment.

Please instruct your bank to make "payment in full" in order to cover all bank charges and ensure that we receive the total invoice amount due.

import permits ~ lead time:

Import permits usually take 1 working day to be issued and are valid for 30 days after the date of issue.

import permits ~ do it yourself:

Yes, we *have* to open our big mouths!

Yes, you *can* procure an import permit without our help by going to:

<http://www.moccae.gov.ae/en/our-services/animal-wealth/permits/import-permit-pets.aspx>
(this on-line application process is for cats and dogs only).

For the Ministry's main site go to:

<http://www.moccae.gov.ae/en/home.aspx>

However, with this good news now delivered, you do need to consider the following:

The cost per pet for the import permit is AED 500, and the mandatory Ministry veterinary inspection fee is an additional AED 500 *per cat* and an additional AED 1,000 *per dog*. These fees must be paid using either a special "e-Dirham Card" (available exclusively at a few selected UAE bank branches and post offices) or with a Visa or MasterCard credit card (no other credit cards are accepted).

Payments for veterinary inspections are done at the airport at the time of clearance, so if you've obtained the import permit yourself but have asked us to clear your pet through Customs on your behalf, you will need us to make this payment for you too. To accomplish this,



we'll require you to send us a copy of your import permit and, *importantly*, we'll need your MOCCAЕ website login ID, password and a copy of the "Application Information" page from your on-line application. *Without these, we will not be able to clear your pet through Customs!*

other animals travel too:

Got a rabbit, hamster, chinchilla or guinea pig? Well, these critters do not require a rabies vaccination but might need to be microchipped. Like all other pets, they too require a UAE import permit, and to gain that permit a health certificate from your pet's regular veterinarian must also be submitted. This veterinary health certificate must include your pet's full details, including name, species, breed, date of birth, sex and colour(s). Additionally, a *Certificate of Origin* is also required to travel and arrive with your pet, along with a Government/Ministry issued *international health certificate*.

Now, if you have a ferret, a microchip and rabies vaccination will be required. And yes, just as with dogs and cats, your ferret might be subject to the requirement of a *Rabies Neutralizing Antibody Titre Test (RNATT)* blood test (depending on its country of origin) and some other requirements, too. Please check with us for details.

internal and external parasite treatments:

All dogs and cats must be treated against internal and external parasites by a registered veterinarian within 14 days of travel. For the external parasite treatment, the active ingredient in the product used must be either *Fipronil* or *Permethrin*. For the internal parasite treatment (deworming), the active ingredient in the product used must be *Praziquantel*. Details of these treatments can either be officially documented into your pet's vaccination record, supplied on a certificate from your pet's veterinarian, or included within your pet's official international health certificate.

veterinary health certificate for exporting cats and dogs to the UAE:

All cats and dogs must arrive with an original valid health certificate which has been certified by an official government/ministry veterinarian in the country of origin within 24 hours of departure. This certificate must follow the MOCCAЕ model, which can be found by clicking on the link below. The MOCCAЕ health certificate model stipulates *exactly* what information must be included in your pet's health certificate. The layout and general format of the health certificate is not stipulated by the MOCCAЕ, which means that users of this form may reformat/redesign the presentation of the information, **BUT** the actual data requirements must be strictly adhered to.

http://www.dkc.ae/docs/MOCCAЕ_Model_of_Veterinary_Health_Certificate_for_Exporting_Cats_and_Dogs_to_the_UAE.pdf

If you would additionally like to review the document issued directly by the UAE Ministry of Climate Change & Environment (MOCCAЕ) which contains the full legal entry requirements for dogs and cats, download this document and enjoy the read:

http://www.dkc.ae/docs/MOCCAЕ_UAE_Entry_Requirements_for_Dogs_and_Cats.pdf

Cats and dogs entering the UAE from the United States ONLY:

Following an agreement between the USDA and MOCCAЕ, the health certificate can exceptionally be attested within 10 days of departure due to the geographical difficulties in gaining the health certificate within 24 hours of departure (as still required for other countries). The agreed and approved health certificate for cats and dogs from the USA **only** is available here:

http://www.dkc.ae/docs/MOCCAЕ_Veterinary_Health_Certificate_for_Exporting_Cats_and_Dogs_to_the_UAE_-_USA_ONLY.pdf

international health certificate ~ all other animals:

Government/Ministry regulations in your locale will determine how the international health certificate can be procured, but usually it is one of two possibilities:

1. Directly from a government veterinary office, or;
2. A certificate issued by a private veterinarian and then attested by a government veterinary related office.
(Note that this will only be accepted if in fact your country of origin does not provide a health certificate as in Point 1.)

Please note the following additional important points:

- The UAE Ministry of Climate Change & Environment do not accept a stamped "Clinical Examination" page in an EU Pet Passport as an international health certificate; it must be a separate/individual document.
- Please be very aware that the international health certificate must be valid at the time of arrival in the UAE and the official veterinarian completing this **MUST** enter a validity date and officially stamp and sign this document. Should no validity date be mentioned, the issue date must not be earlier than 10 days prior to arrival.

Finally, also note that the international health certificate is not required in order for us to procure the import permit for you.



CITES permits:

We can also procure CITES permits for you (<http://www.cites.org/eng/disc/what.php>). Please ask us for details.

customs clearance & home delivery, and/or boarding:

If you also need Customs clearance, home delivery and/or boarding services from us, we also require:

- That the flight booking and air waybill (AWB) is consigned as follows:

Your (the Pet Owner's) Name
c/o Dubai Kennels & Cattery (DKC)
Street 34
Umm Ramool
Dubai
United Arab Emirates
Tel: +971-4-211-4800

- DKC's "Authorization for the Clearance of Live Animals" form (http://www.dkc.ae/docs/Clearance_Authorization_Form.pdf) signed by you (the owner). DKC will fill in the air waybill number on this form once this has been confirmed.
- If DKC does not procure the UAE import permit on your behalf, we will require a copy of the import permit from you, as well as MOCCAE website login ID and password.
- For delivery of your pet to your residence, please provide us with a delivery address and local contact number.
- A copy of the air waybill once it's been executed.
- A copy of the official international health certificate once procured (see the previous section).
- A copy of the internal and external parasite treatments, once administered (within 10 days prior to arrival).
- A copy of the Certificate of Origin (if you are importing anything other than a dog or cat).

important:

A copy of the AWB must be supplied at least 24 hours in advance of the shipment and during the UAE workweek hours in order to arrange for the Customs Bill of Entry. Not receiving this in advance will cause major delays to the Customs clearance procedures.

It is critically important that you ensure that the following documents travel WITH your pet and the air waybill so that upon arrival in the UAE, Customs can be cleared successfully and as quickly as possible:

- Your pet's original vaccination card.
- Your pet's original RNATT (required, depending on your country of origin)
- The original governmental certified health certificate.
- Original document attesting to the internal and external parasite treatments.

If all necessary ORIGINAL documentation does not arrive with the air waybill, you will be fined by the Ministry 10x the cost of your pet's import permit, which is AED 5,000. In addition to this, there will be lengthy delays in clearing your pet and, indeed, your pet may not be allowed to clear at all until the originals have arrived, during which time, while waiting, there is a great possibility that your pet may either be moved from the airport facility to the official quarantine facility (not a very nice place) or even sent back to your country of origin, at your cost. Please take this very seriously and help us help you clear your pet with relative ease.

and finally, what happens after arrival?

It goes like this.

Very soon after flight arrival, your pet is taken from the aircraft to one of the temperature controlled animal handling facilities within the airport, sometime between 30 and 60 minutes after disembarking. However, before the actual Customs clearance process can begin, the air waybill and all other important travel documents that have travelled with your pet (see the previous section) have to be processed by airport officials; this usually takes between 90 and 120 minutes, but can sometimes take even longer. This entire process holds true regardless of whether you or DKC (or any other agent) are clearing your pet from the airport, with a total clearance time of between 3 and 5.5 hours from the moment your pet disembarks, to leaving airport grounds following the completion of all Customs clearance processes.

Importantly, do note that if you are importing a bird, in addition to the veterinary inspection at the airport following arrival, your bird must be taken to the Ministry of Environment & Water Quarantine Station for a faecal and blood test prior to being released. This process, along with receipt of the test results, usually takes between 1 and 2 hours, on top of the time it takes to do the standard clearance process.



So... "patience" is the word of the day!

need a vet?:

DKC Veterinary Clinic is in Motor City, Dubai, just 20 minutes down the road from DKC in Umm Ramool (which is near the airport). If you need vaccination boosters for your pets, check-ups, veterinary tests or treatments, then we might just be the place for you! For more detail on this take a look at our website: <http://www.dkc.ae/what-we-do/dkc-veterinary-clinic> ...or just speak to us and we'll go on and on and on about it foreverrrrrrrrrrrrrrrrrrr... :-)

need boarding?:

Relocating pets and other animals is a big part of what we do but it is, in fact, only a part. Since 1983 we have not only been relocating animals all over the world, but also operating a full boarding facility for dogs, cats, birds, rabbits... and just about any other type of pet. Our enclosures are combined indoor/outdoor and fully air-conditioned, and our 30+ staff are always plenty busy when we're full-to-bursting with up to 170 animals in our care during the always-busy summer months. Take a look at our website (www.dkc.ae) for a better sense of who we are.

So, if you also need boarding with us upon arrival, then just let us know. Of course, note that because of how full-to-capacity we are June to September, we cannot guarantee there will be space available. But we will try! And if we just cannot find space for you, we will offer to contact other facilities around the UAE on your behalf to see if they have space instead (they often do) and help with the transport to and from.

For our Boarding Price List, download this document: http://www.dkc.ae/docs/Price_List-Boarding_Daycare_Collection_Delivery.pdf

And if you do indeed decide to board with us, we'll need you to download, complete and return these documents to us too!

- The completed DKC "Admission Form ...a bit about your PET" (http://www.dkc.ae/docs/Admission_Form_a_bit_about_your_PET.pdf) ~ one completed for each of the pets being imported.
- DKC's "Terms & Conditions" signed by you (the owner): <http://www.dkc.ae/docs/TermsAndConditions.pdf>.

need food?:

DKC retail mostly Royal Canin products, but we can get other products for you in most cases. We can also deliver food to your home along with your pet after arrival or have it ready for you at our facility when/if you collect your pet after doing some boarding with us. Just let us know what you need and we'll get back to you on prices and availability.

where we are and when we're open

We have two different locations: Dubai Kennels & Cattery (DKC) in Umm Ramool, Dubai, and DKC Veterinary Clinic in Motor City, Dubai. To find us, take a look here: <http://www.dkc.ae/about-dkc/howl-we-get-there>

And our Two-Legged Timings for both locations are listed here: <http://www.dkc.ae/about-dkc/two-legged-timings>

agent assistance at your destination (...and do you need door-to-door?):

As we highlighted at the very beginning of this document, there are actually two parts to your pet's journey: first, the export from your country of origin and, second, the import into the UAE. Both have a distinct set of rules and logistics, so must be handled separately even if the overall shipment is being managed by a single person or pet relocations agent.

As we're based in the UAE, we can fully serve you with the import side of things, regardless of your airport of arrival in the UAE. As for the export side of things, you will need someone in your country of origin, and that can be an individual or another agent (in most countries (though not all, it must be said) there are pet relocations agents like DKC who will be able to assist you). If using another agent, DKC can manage/oversee that agent on your behalf, providing you with a full door-to-door service, wherein we manage that overseas agent entirely on your behalf and, therefore, you have a single point of contact for everything, including payments. The gain for you is, potentially, a simpler relocations process; the downside (yes, there is ALWAYS a downside, isn't there?) is that we will add in our invoice to you a *Foreign Agent Management Fee* (though we promise that this fee is not prohibitive!). As for the overseas agent's fees, they will charge us instead of you, and we will in turn pay them and add those fees to your invoice with us as well. To be clear, the only additional fee is our *Foreign Agent Management Fee*, the amount of which your DKC Account Manager will advise.



Alternatively, if you don't have an agent already arranged in your country of origin and would like that assistance but would prefer to manage and pay for that relationship directly, we're happy to put you in contact with an agent or two, so just let us know if you'd like this assistance.

Conversely, if you'd rather find your own agent on the other end, simply visit www.ipata.org and click the FIND A PET SHIPPER button at the top of the homepage, then search based on your destination country, originating airport or even for a company's name, if you know it. This will then bring up pet relocation agents who are registered with IPATA in your country. They will be able to assist with the required export procedures.

And as if this wasn't enough... you'll also find on this same website a good FAQ (Frequently Asked Questions) about relocating your pet, so if you have some unanswered questions or are just looking for more information, do take a few minutes to go to www.ipata.org, click on FAQ's, and generally look around.

*IPATA (International Pet and Animal Transportation Association)
are an international network of pet transportation specialists.*

finally...

No amount of literature, no matter how carefully prepared, can guarantee to answer all your questions. We hope this document has done just that, or at least come very close, but please do contact us if you have any other questions or need any other form of assistance.



checklist of requirements

To procure import permits only (including payments), we need:

- Copy of the full vaccination card/certificate and microchip records for each pet with all necessary details clearly displayed and all required vaccinations up-to-date.
- RNATT blood test results (see page 3 for a list of rabies exempted countries).
- Copy of your passport.
- DKC Import Forms & Fees
http://www.dkc.ae/docs/DKC_Import_Forms_And_Fees.pdf
- Full payment in advance (see page 4 for our bank details).

In addition to the above, for Customs clearance and home delivery, we also need the following:

- Authorization for the Clearance of Live Animals Form
http://www.dkc.ae/docs/Clearance_Authorization_Form.pdf
- Copy of import permit ~ If DKC do not procure this on your behalf, we will also need the MOCCAÉ website login and password. Without these, we will not be able to clear the pet through Customs.
- For delivery, we'll need your address details and a local contact number.

Prior to the arrival:

- Flight details and the air waybill number, at least two working days before arrival.
- Once it's executed, a copy of the air waybill with the correct consignment details (see page 6).
- A copy of the government/ministry international health certificate once it has been issued.
- A copy of your pet's officially documented internal and external parasite treatments (see page 6).
- A copy of your pet's Certificate of Origin (if you are importing anything other than a dog or cat).

If you would like to board your pet with us after arrival in the UAE, we'll also need the following forms completed:

- Admission Form ...a bit about your PET (one for each pet)
http://www.dkc.ae/docs/Admission_Form_a_bit_about_your_PET.pdf
- Terms & Conditions
<http://www.dkc.ae/docs/TermsAndConditions.pdf>